

Notification (Important)

Beware of products sold with misleading packaging that imitates our company's branding and information.

Thank you very much for choosing our products.

We have recently received reports from our shops and customers that certain manufacturers and retailers in other countries are selling products with misleading and confusing packaging that closely resembles ours, including the use of our trade name "MUTOH."

We are committed to taking all necessary measures against such unfair competition, including issuing warnings and pursuing legal action where appropriate. However, we also kindly ask our customers to exercise caution when making purchases to ensure that these imitation products are not mistaken for our genuine items.

Please also note that our maintenance services and product quality assurance are available only to customers who purchase our products from authorized retailers within our official distribution network. Our standard quality guarantee applies exclusively to products that use parts supplied by us.

We sincerely ask all customers to take great care when purchasing our products.

January 2026
MUTOH HOLDINGS CO., LTD.
MUTOH INDUSTRIES LTD.